

# Schuylerville Central School District

Schuylerville, New York

## School Profile

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**SECTOR**

Public Education

**FACILITY SIZE**

0.4 million sq ft

**STUDENT BODY**

1,800 students

**DISTRICT STAFF SIZE**

250

**CUSTOMER SINCE**

2015



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# Track Tasks As Simple As Mowing Fields

Most people don't think about the work that goes into maintaining the grass on a soccerfield. But Peter Riggi does. He is the Superintendent of Buildings and Grounds at Schuylerville (pronounced "Sky-ler-ville") Central School District. For over 8 years, it's been his job to know that the height of the grass for field hockey needs to be exactly 1.5 inches but a soccerfield has to be 2 inches. "That half an inch means a lot," he explained when we spoke to him recently about his experience using our Computerized Maintenance Management System (CMMS),

Q Ware. One thing Peter loves about Q Ware is that it helps him stay organized. He can use it to assign a staff member to mow the footballfield so that it's ready for the next big game while also making sure that the mower is up to date on its preventative maintenance (PM) tasks. Q Ware gives Peter the tools he needs to avoid major disasters and unexpected surprises when it comes to getting the job done.



# Perfect For Small To Mid-Sized School Districts

The Schuylerville Central School District is made up of a grade school, a middle school, and a high school. It serves about 1,800 students and has a staff of about 250 people. Peter is responsible for maintaining not just the athletic grounds, but also the plumbing, heat, electric, and day-to-day janitorial needs of the schools.

After his first year with Q Ware, Peter has already seen huge improvements: he's saved tons of labor hours and has far fewer headaches. Plus, Peter noted, teachers, administrators, and his own department are happier too. Q Ware makes it easy for anyone in any of the schools to make a work order and to check in on the progress of their request. Plus, maintenance staff can see what new jobs they've been assigned by Peter, what they've completed, and what they still need to do.

## Statistics

### SECTOR

Public Education

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“With the time and money we save using Q Ware CMMS, my staff are able to take ownership of projects.”

# Preventive Maintenance Made Easy

Whether it's split heating and cooling units, boilers, circulators, or a rooftop unit, Peter's two maintenance mechanics are busy every day ensuring that the school district's more than 150 pieces of equipment are in good working condition.

Q Ware works using the cloud, which means everything Peter and his staff need, like service and operating manuals or repair reports, is available to them online. All they need is a smartphone, a tablet, or a desktop computer to access the Internet. Q Ware puts the history of every single piece of equipment in the district in the palm of Peter's hand.

Budget cuts are a constant reality for schools across the country. Often, the first place many districts look to make those cuts is within maintenance and operations. Peter has found Q Ware invaluable when it comes to producing reports that show how his department has saved money by following a tight PM schedule.

"I realized after we started using Q Ware how difficult our PM process had been. Now it gives me a record of what was, and wasn't, done," he explained. "It's much easier."







# Painless For School Staff To Put In Requests

Before implementing Q Ware, Peter's team did everything by pen and paper. Jobs were lost or work was done that wasn't recorded. He didn't always have a sense of what everyone was working on at any one time.

Plus, Peter found problems accounting for incidental work requests. For example, a teacher might ask a janitorial staff member to help with something when they see them in the hallway. This is a problem because work is done that isn't tracked and things that were meant to be done are delayed.

Now things run much smoother, as Peter explained: "We call work requests 'Q Wares' now. My staff knows that they just have to say, 'Put

in a Q Ware!' to someone and then that person knows what to do."

Since all employees at the Schuylerville schools have been trained to use our software, it's simple and easy for everyone to submit work order requests. "Once a person uses it, they get it. I haven't had anyone yet who couldn't figure it out after the basic training," Peter told us.

We believe that everyone needs to be on board for a CMMS to really work well. That's why we worked closely with Peter and his colleagues to train him and his team. We also offered a mix of in person and web-based training sessions to bring all of the school district's staff on board.

# Tailor-made to meet their needs

Peter loves the simplicity and results that come with Q Ware, but he also values how supportive and easy to work with the Q Ware team is. Experience has taught us that a strong CMMS has to begin and end with you. We worked hard to adjust and customize our software for Peter's needs and we think Peter is happy with the results so far.

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"Q Ware is the best thing  
to happen to me since I started  
working at Schuylerville."

—**Peter Riggi**, Director of Facilities and Grounds

## Maintain Excellence

GET IN TOUCH WITH US TODAY.



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